

SUCCESS STORY



RIVER ROCK ACADEMY

Dear MacTutor staff,

We at River Rock Academy thank you for the FileMaker product you have worked with us on creating! And I believe the best is yet to come!

You all have taken us from a process that was random, cumbersome, and time-consuming to a product and process that is standardized, user-friendly, and expedient. Historically, we had been managing our information through various tools such as Excel, Word, and Access. Large quantities of information were stored in multiple locations in multiple ways with no way to merge or combine the information in a meaningful way without expending large amounts of personnel time.

The product you have collaborated with us in creating will take our business processes to a new level. You have worked with us every step of the way. You have probed deeper to understand what our business does and what we work to achieve. You have challenged us to examine our processes to evaluate their effectiveness. You have introduced us to a new level of technology that is virtually unheard of in our line of business — the alternative education field. Your staff has been responsive to all of our needs and patient with all of our questions!

The product you have custom-made for our business has enhanced our services to our customers who are students, families, and school districts. Your tool will be giving a valuable commodity back to all: time.

What is also exciting are all of the future possibilities of using this tool to further streamline our processes. I look forward to continuing our collaboration as we continue to customize our product!

Sincerely,

Patti Shatto-Young, MAOM
River Rock Academy, CBO
January 21, 2009