

SUCCESS STORY



KEYS FOR NETWORKING

MacTutor works with Keys for Networking via phone, in person and email by consultation with Keys' Director of Development to work on refining the infrastructure to maintain student information (residential and school changes) over multiple years, protecting access and confidentiality of records, and making the database responsive to multiple users with multiple needs (offering information in different formats and templates based on level of interest and sophistication).

MacTutor was selected because they listened to the needs of Keys. They were responsive and they were available. MacTutor staff have more than the necessary skills to support the agency and understand the scope of this project. They are a small company with a large vision to understand the requirements of project circumstances.

After reviewing the Keys database infrastructure, via conference call and reviewing of files, MacTutor was able to guide Keys into steps to reorganize the file to a relational structure. Constant communication over many weeks, even a visit to the MacTutor office in Florida, has expanded this working relationship into a very rewarding experience even though iGrad is still undergoing restructuring. Our relationship with Robert Mackay and his staff will continue to grow. For such a small company with demands for attention set high, MacTutor continues to out do themselves in communication and results.

Sincerely,

Sarah Adams
Keys for Networking, Inc.
January 21, 2009